

SEND YOUR DEVICE TO

Belfast Data Recovery, Forsyth House, Cromac Square, Belfast, BT2 8LA

Post **fully insured**, or drop off
Mon-Fri 9am-5:30pm

Seal your device inside a padded envelope or small box, and enclose this form. **There's no collection service** — post it to us fully insured, or drop it in. We don't recover mobile phones or tablets.

1 Your details

| | |
|----------------|------------------|
| FULL NAME | PHONE |
| EMAIL | COMPANY (IF ANY) |
| POSTAL ADDRESS | |
| TOWN / CITY | POSTCODE |

2 Your device

DEVICE TYPE - TICK ALL THAT APPLY

| | | | | | | | | | |
|-------------------------------------|-------------------------------------|---|------------------------------------|--------------------------------------|--|--------------------------------------|-------------------------------|------------------------------|---------------------------------|
| <input type="checkbox"/> Hard drive | <input type="checkbox"/> SSD / NVMe | <input type="checkbox"/> External drive | <input type="checkbox"/> USB stick | <input type="checkbox"/> Memory card | <input type="checkbox"/> Mac / MacBook | <input type="checkbox"/> Laptop / PC | <input type="checkbox"/> RAID | <input type="checkbox"/> NAS | <input type="checkbox"/> Server |
| <input type="checkbox"/> SAN | <input type="checkbox"/> Other | | | | | | | | |

| | | |
|--------------|----------|---------------|
| MAKE / MODEL | CAPACITY | NO. OF DRIVES |
|--------------|----------|---------------|

RAID / NAS / server: please send the drives only (not the enclosure or controller), each labelled with its bay order — 1, 2, 3...

3 What's happened

THE FAULT - TICK ALL THAT APPLY

| | | | | | | | |
|---|---|--|---------------------------------------|---|--|------------------------------------|--|
| <input type="checkbox"/> Dropped / damaged | <input type="checkbox"/> Won't power on | <input type="checkbox"/> Clicking / grinding | <input type="checkbox"/> Water / fire | <input type="checkbox"/> Electrical surge | <input type="checkbox"/> Deleted files | <input type="checkbox"/> Formatted | <input type="checkbox"/> Corrupt / RAW |
| <input type="checkbox"/> Virus / ransomware | <input type="checkbox"/> Other | | | | | | |

TELL US WHAT HAPPENED (ANY WARNING SIGNS, NOISES, OR RECENT EVENTS)

4 What you need back

THE FILES & FOLDERS YOU NEED MOST - BE AS SPECIFIC AS YOU CAN (FILE TYPES, FOLDER NAMES, DATES, DRIVE LETTERS)

| | |
|------------------------|----------------------------------|
| APPROX. AMOUNT OF DATA | PASSWORD / RECOVERY KEY (IF ANY) |
|------------------------|----------------------------------|